

Samsung's New iDCS System Helps Our Business Grow with Ease



"VoIP gives me the flexibility to call my offices in Delaware without toll charges."

"Our new offices in the Caribbean were flawlessly integrated."

"PRI allows each of our employees to have a direct number, reducing my receptionist's workload."

Samsung's iDCS 500

Welcome to the iDCS 500, the premier system in Samsung's elite line of

telephony products. Its dynamic scalable architecture can accommodate

tremendous growth at low incremental cost, making it the perfect answer

for the communication needs of medium and large-sized corporations.

As a forerunner in convergence technology, the iDCS 500 brings together

traditional voice and data streams to create a fully integrated communications

solution. With a host of industry-leading connectivity features, the iDCS

500 richly deserves its place at the forefront of the communications revolution.

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iDCS 500-SF-01 12/01

iDCS

500



Dynamic Architecture to Accomodate Growth

I N F O R M A T I O N G U I D E

SAMSUNG

iDCS 500

PRI Allows Your Company to Assign Direct Line Identities to Each Extension on Your System

The iDCS 500: The Smart Choice for Your Bottom Line

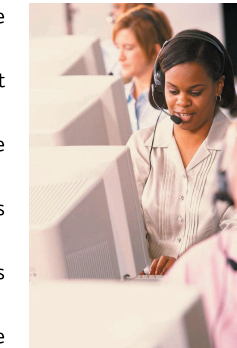
Not only is the iDCS 500 the most advanced telephony system available - it's also the smartest choice for your company's bottom line. The iDCS 500 can also help preserve your company's investment, by allowing you to use your existing Samsung equipment and phones from previous systems.

The iDCS 500 is as easy to use as it is efficient. Our single cabinet is configured as a basic KSU, which means that you can add up to two more cabinets as your business needs grow. Plus, low and medium density card design allows greater flexibility when configuring a system.

Just because you're a big company doesn't mean you have to act like one

Personalize Your Calls

With the iDCS 500's PRI (Primary Rate Interface) capabilities, you can assign a distinct number to each station, allowing every employee to have their own external calling number. This way, if an employee calls a client, that person's unique name and number will appear on the client's Caller ID screen - letting them know that when they're with your company, they'll always have a real person to turn to.



Ease Their Minds While You Lighten the Workload

By utilizing the iDCS 500's PRI capabilities in conjunction with other useful features such as Caller ID, you can ease the burden on your receptionist while saving time and money for you and your clients. The iDCS 500 even provides E911 services, allowing emergency personnel to pinpoint the exact



location of the origin of an emergency call - a feature required by many campuses, hotels and government offices, and one that is sure to put your mind at ease.

VoIP Technology – Advanced Communication which Harnesses the Power of the Internet

The M Class: A Cost-Effective Solution for Mid-Sized Corporations

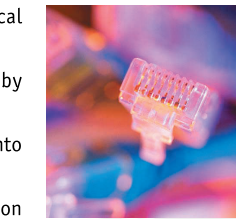
The M class version of the iDCS 500 is perfect for the mid-sized corporation that wants a cost-effective entry into Samsung's premier telephony system.

The M class features a single cabinet with a maximum of 144 ports and 9 universal card slots - plenty of power to get you started. Best of all, with the iDCS 500 you can always expand the system as your business needs grow without incurring the substantial upfront costs usually associated with telecommunications equipment upgrades.

Discover the revolutionary iDCS 500 –
Unlike any telephone system you've ever used

A Whole New Way of Communicating

Internet telephony represents a radical advance in communication technology - by bundling traditional voice communications into data packets, a user can carry on a conversation over the Internet. A dream of a distant future? Not with Samsung - the iDCS 500 brings the power of this revolutionary technology to your company, today. Best of all, you can take advantage of VoIP without having to give up the comfort & reliability of traditional voice technology.



Efficient Inter-Office Communications

With the iDCS 500's Internet Telephony Module (ITM) Voice over Internet Protocol gateway, you can make voice calls across your company's existing Intranet - maximizing the facilities you currently have in place while efficiently reducing your overall costs. Combine this with other ground-breaking technologies such as Computer Telephony Integration - which allows your employees' computers to automatically access records pertaining to the customer they are talking to. See how the iDCS 500 is making the promise of digital convergence a reality today.

Centralize Communications iDCS 500 Expands to Meet Your Growing Needs

The L/LE Class: The Strength to Power the Largest of Corporations

The L/LE class was specifically designed to meet the demands of the large corporation with smooth efficiency. If your company needs a telephony system that is second to none in power and flexibility, then the L/LE class is for you. It boasts up to three cabinets, that support a maximum of 488 ports and 26 universal card slots. The L/LE class even allows further upgrades in the future, giving you access to some of the most advanced networking features of any telephony system on the planet.

The iDCS 500 gives you unsurpassed flexibility and management

A System Configured to Meet Your Needs

The iDCS 500 gives you unparalleled centralized control of your telephone system. For example, by networking iDCS systems in multiple locations, you can choose to connect them to work as a single integrated system. In addition, Samsung's powerful voicemail solutions, which are seamlessly integrated on a single card, allow you to remain in control of your calls even when you're not in the office.



ACD Software Gives You Total Control

Samsung's SmartCentre™ and Smart Operator™: intelligent, centralized call center software that is specifically designed to keep your telephone staff operating at maximum efficiency. When teamed up with the iDCS 500, SmartCentre™ and Smart Operator™ provide you with simple, intuitive, and powerful management

of your call traffic routing. There is simply no better solution to keep your customers satisfied, and your company running smoothly.



T E C H N O L O G Y T H A T R E V O L V E S A R O U N D Y O U - P E R F O R M A N C E Y O U E X P E C T F R O M

